## Learning from small incidents and near misses

## "The 2nd Loop Project"

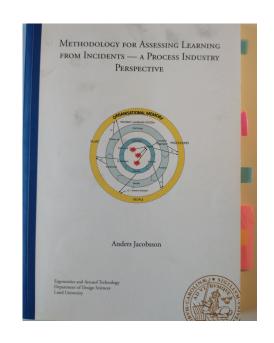
Analysis of about 200 incidents at six IPS member companies

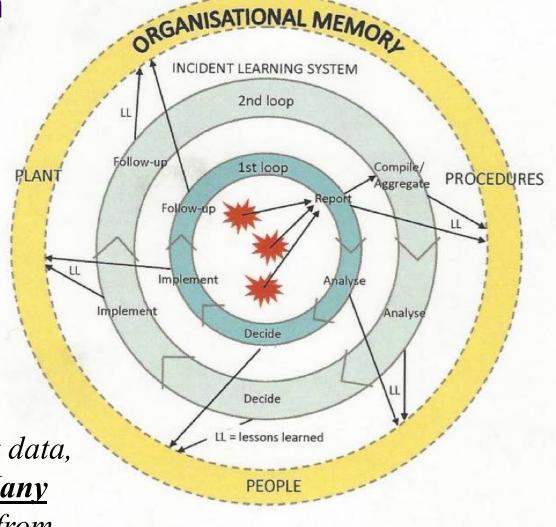
Mats Lindgren



The project was inspired by this man

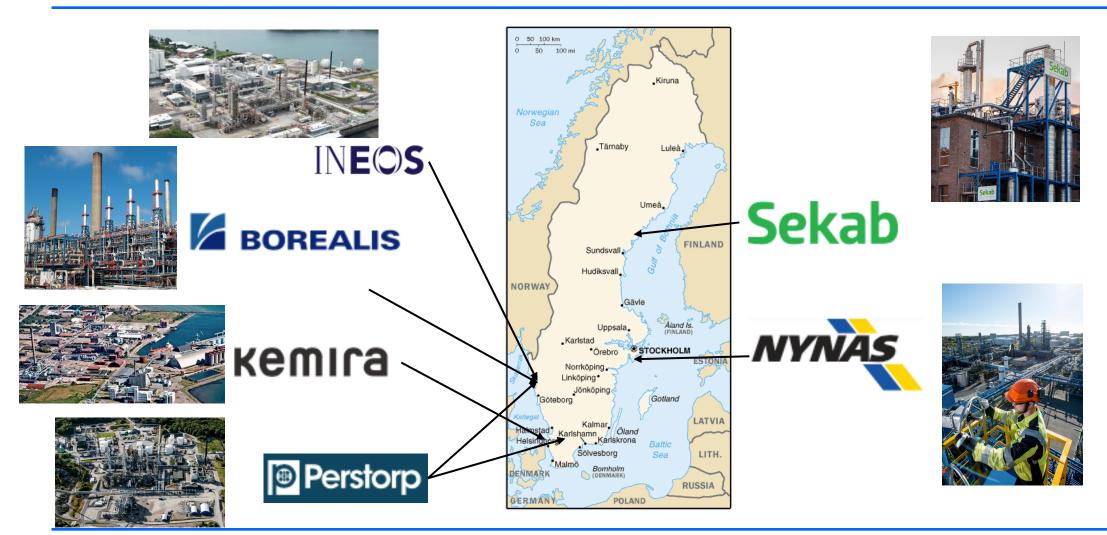






The 2nd loop is the analysis of accumulated incident data, in order to identify common underlying causes. Many small incidents can provide lots of lessons to learn from.

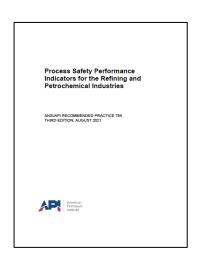
## The 2nd loop project - Participating IPS members

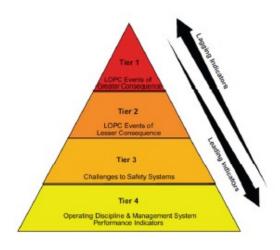




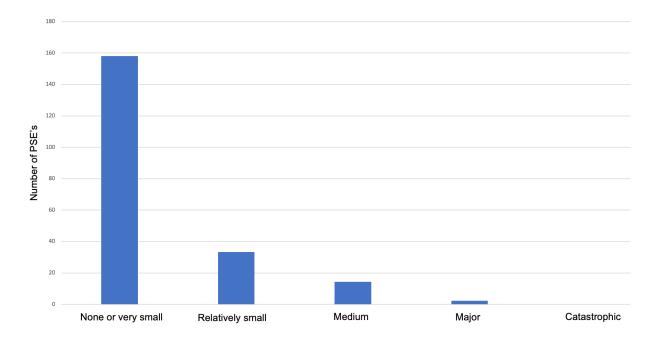
#### We reviewed 30 - 40 Process Safety Events at each company

 It was mainly "small" LOPC's and challenges to safety systems





 We classified actual consequences, from trivial to catastrohic



## We classified causal factors according to API 754

- Change management (MoC)
- 2. Communication
- 3. Design/construction
- 4. Equipment reliability (
- 5. Fixed equipment inspection
- 6. Human performance
- 7. Knowledge, skills and experience
- 8. Operating limits
- Procedures (Operating/Maintenance/Contractor)
- 10. Risk assessment or incident investigation
- 11. Safe work practices or procedures
- 12. Work monitoring
- 13. Other

Process Safety Performance Indicators for the Refining and Petrochemical Industries

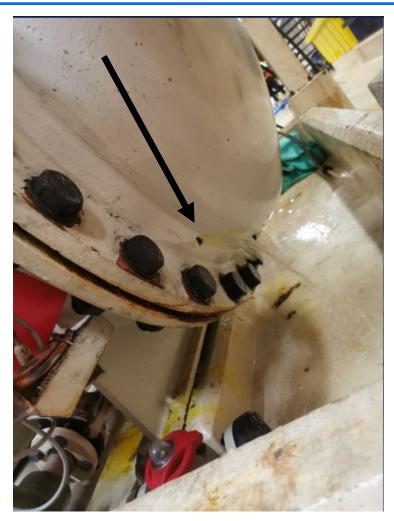
ANSI/API RECOMMENDED PRACTICE 754 THIRD EDITION, AUGUST 2021





## **Example 1: Release of ≈150 litre strong acid**



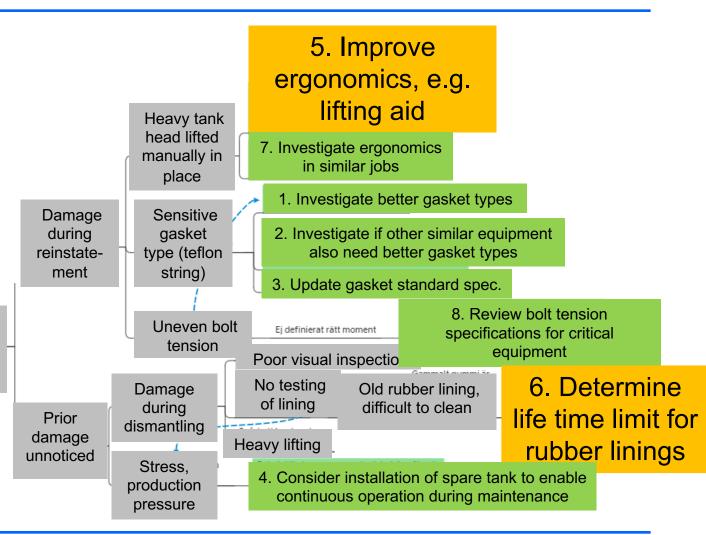




## Cause analysis (from the incident database)

Old rubber lining damaged, possibly during heavy manual handling, leading to corrosion

Release of ≈150 l Small hole in tank head strong acid strong acid on steel





## Causal factors for this example

- Change management (MoC)
- Communication
- 3. Design/construction (fabrication or installation less than adequate)
- 4. Equipment reliability (preventive maintenance/testing frequency less than adequate)
- 5. Fixed equipment inspection
- 6. Human performance (ergonomics less than adequate)
- Knowledge, skills and experience
- 8. Operating limits
- 9. Procedures (Operating/Maintenance/Contractor)
- 10. Risk assessment or incident investigation
- 11. Safe work practices or procedures
- 12. Work monitoring
- 13. Other

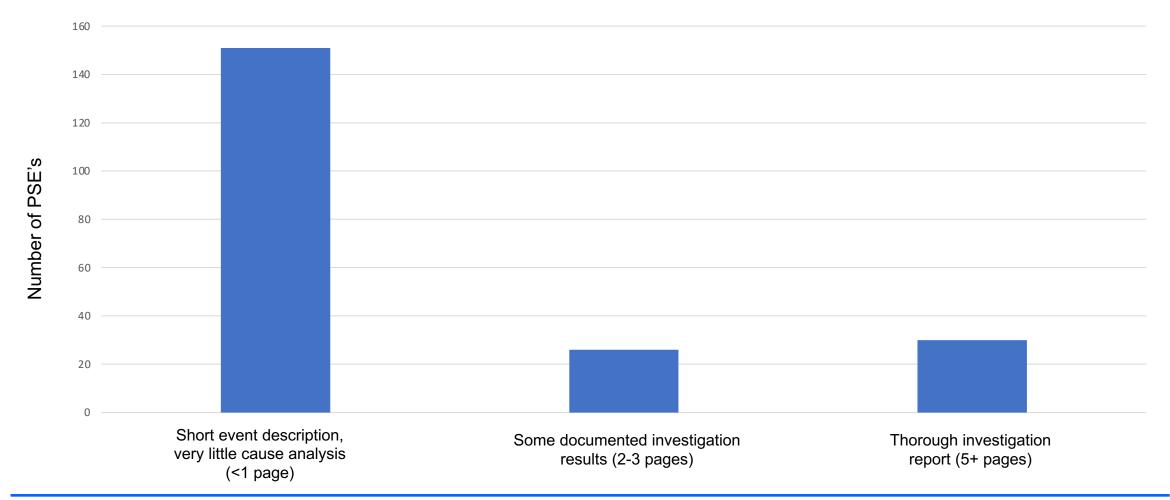
Process Safety Performance Indicators for the Refining and Petrochemical Industries

ANSI/API RECOMMENDED PRACTICE 754 THIRD EDITION, AUGUST 2021





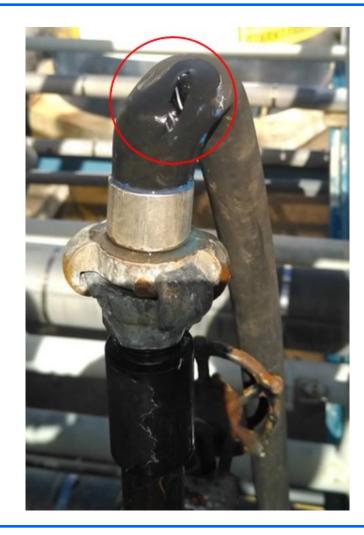
#### Generally, the information in the database was limited

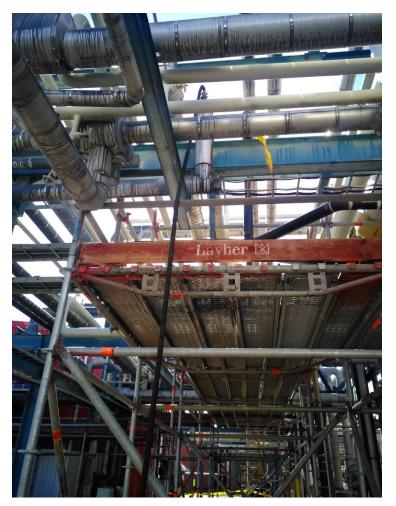




### Example 2: Release of 275-500 kg 20% caustic

- Hose was left connected after flushing a caustic line with water
- Hose was badly bent
- No check valve
- A closed valve in the caustic line upstream was passing



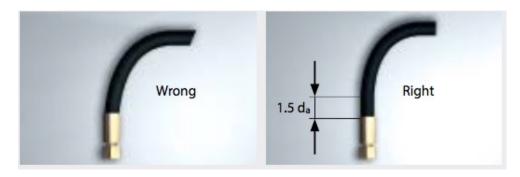


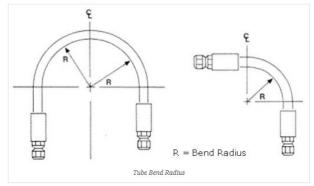


#### Causal factors and lessons learned

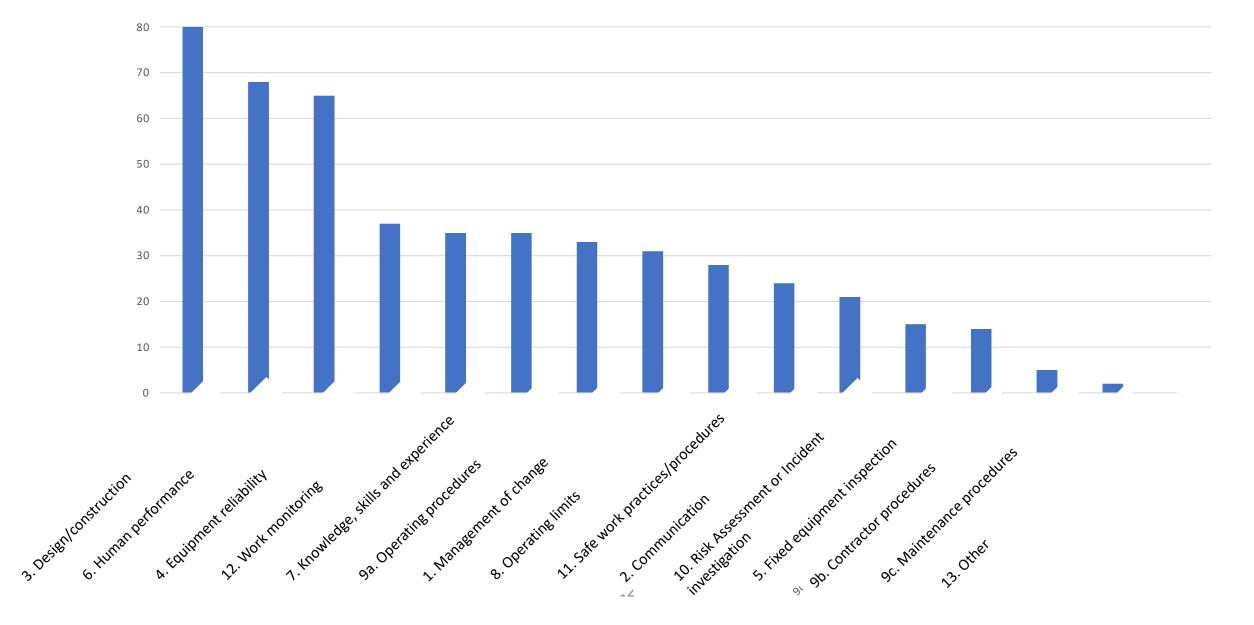
- 1. Change management (MoC)
- 2. Communication
- 3. Design/construction
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- 5. Fixed equipment inspection
- 6. Human performance
- Knowledge, skills and experience
- 8. Operating limits
- 9. **Procedures (Operating**/Maintenance/Contractor)
- 10. Risk assessment or incident investigation
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- 12. Work monitoring
- 13. Other

- Check valve <u>must</u> be used
- Hoses <u>must</u> be used correctly





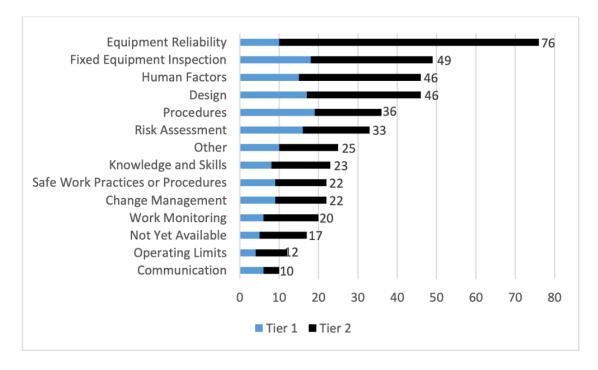
## Number of times each causal factor was selected



## **Comparing with Concawe's rapport**

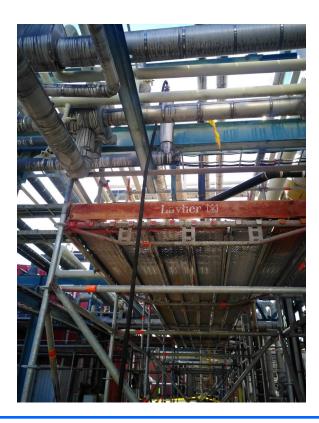


Figure 14 Number of Tier 1 and Tier 2 Process Safety Events (Manufacturing and Marketing) reported in 2021 by causal factor (note that more than one causal factor may be assigned to an event)



#### Conclusions about common causal factors

Inadequate design/engineering leads to cumbersome procedures and invites human error



Inadequate maintenance (incl inspection) in aging plants leads to increased risk of both small and large leaks

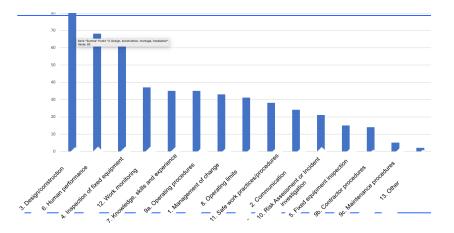


## Conclusions about learning from (small) incidents

More efforts are needed to monitor and improve the quality of investigations and the outcome of recommendations, e.g.

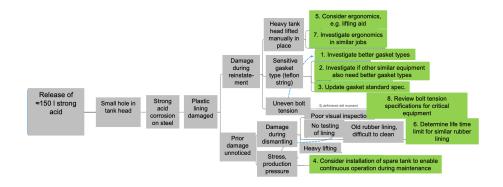
- More involvement of process safety specialists in investigations (1st loop)
- Regular "2nd loop reviews", jointly by Safety and Production
- Management support and active involvement







## **Comments? Questions?**



#### **Conclusions**

- Learning from small incidents ought to be improved
  - More involvement of process safety specialists in investigations (1st loop)
  - Regular reviews of PSE information in incident database (2nd loop)
    - Jointly by process safety specialists and production engineers/managers
  - Follow up actual outcome of recommendations!
- The use of PSE statistics can be problematic
  - Advanced classification models are difficult to apply consistently
  - Support and interpretation by process safety specialists is necessary

# Thank you!



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